

## RETURNS

We strive to ensure that the Goods we deliver to you are of the highest quality. Due to the hygienic nature of our products, we generally do not accept exchanges or returns. However, if you are unsatisfied with your order in any way or you have changed your mind, please contact us within 7days after receiving your order and we will either replace it or credit your account, subject to the below terms.

To ensure your request is processed as quickly as possible you are responsible for the following when returning your products:

- Call our office on **066 436 5455** or email us on [info@globalcosmeticspackaging.com](mailto:info@globalcosmeticspackaging.com) or log a complaint on our website.
- Package your products safely and securely for protection during transit; and it is in the original packaging, which must be undamaged and in its original condition with all seals still intact (if applicable).
- It is not missing any accessories or parts.
- We do not accept returns on used Goods.
- Original handling and courier costs are non-refundable.

Once we have inspected the product and validated your return, we will credit your account with the purchase price of the product within 10 days of the return (or refund you if that is your preference).

## PAYMENTS

PayFast is a safe and secure online payment service. PayFast accepts Credit and Debit Card payments. PayFast is easy to use and totally free for buyers. To learn more about PayFast, please visit their [website](#).